

From: [REDACTED]  
To: [REDACTED]  
Subject: [REDACTED]  
Date: 23 January 2024, 12:50

To: [REDACTED]

Thank you for your Freedom of Information request dated 6 January 2024, for information about gully clearing

Please find below City of Doncaster Council's responses to the questions you have raised

1 If you have a schedule for clearing gullies on residential roads and if so the frequency with which this work is carried out

Response:  
The current gully cleansing programme operates in a cyclical manner where each gully is cleaned on a ward-by-ward basis before the cycle is repeated. A full cycle typically takes 18 – 24 months to complete.

2 Is your maintenance work for clearing gullies carried by a contractor or your own staff?

Response:  
The works are carried out by City of Doncaster Council staff.

3 What type of equipment is used? Eg do you own a gully sucker? Or do your contractors use a gully sucker?

Response:  
We operate two gully tankers and a more specialist tanker used for reactive works such as de-silting of highway drains.

4 Have you used new technology for your gully clearing? If so, please give details. Specifically have you used In Touch Ltd SmartWater sensors [https://www.in-touch-protection.sophos.com/0/attach-ld/condarw4BR0HfHML9y943xuaW00bV3jct1a6G0Q7DL8NYX0MZF0Zx1z3V8HfIu3a6V0xw==da-NJA00GFNGE1MZF3Y2wZTg2NzQZTF0kzCQREU1U0NMU0QppwWWMzG6K1U0b0m5VfVbZG4WU0mc5WFc1nCpVT0-4h-351200619584475183502786586041&e=AVNPU0E0T0NF0NSWVBUSVZYVbaXC4KDEUgKV88M4\\_R0MTR-hqQVHD5jYVQ](https://www.in-touch-protection.sophos.com/0/attach-ld/condarw4BR0HfHML9y943xuaW00bV3jct1a6G0Q7DL8NYX0MZF0Zx1z3V8HfIu3a6V0xw==da-NJA00GFNGE1MZF3Y2wZTg2NzQZTF0kzCQREU1U0NMU0QppwWWMzG6K1U0b0m5VfVbZG4WU0mc5WFc1nCpVT0-4h-351200619584475183502786586041&e=AVNPU0E0T0NF0NSWVBUSVZYVbaXC4KDEUgKV88M4_R0MTR-hqQVHD5jYVQ) or do you have plans to do so? If so, what, if any, reductions in cost and/or reductions in blockages have resulted?

Response:  
No City of Doncaster Council have not used the In Touch system.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £46.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk). Telephone 0303 123 1113

Yours sincerely,

Lucy McMahon  
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